SoftPlan Technical Bulletin
Last Updated: October 30, 2001.

Problem:

The SoftPlan fonts do not appear in the list of available fonts on the Character Setup or Note Edit dialogs, or the SoftPlan fonts appear as another font when placed on a drawing.

Users Effected:

Users with the Windows NT 4, Windows 2000 and Windows XP operating systems.

To Fix:

Download and install the SoftPlan Font Update from the SoftPlan web pages at www.softplan.com.

The update can be found in the Tech Support area, on the Version 11 Patches page. Click on the SoftPlan Font 11.2.0 link to begin the download.

Detailed download instructions can be found by clicking on the Click Here for Complete Download Instructions link.

While all version 11 users can apply the font update, it is strongly recommended that anyone not using the most recent version of SoftPlan download and install the SoftPlan patches, also available on the Version 11 Patches page.

Note: Users of the Windows 95, Windows 98 and Windows ME operating systems are not affected by this problem.

If the problem persists, please contact SoftPlan Technical Support at (519) 886-9750, fax:(519) 886-6955 or e-mail: support@softplantech.com.

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