SoftPlan Technical Bulletin
Last Updated: **March 28, 2001.**

Problem:	SoftPlan does not print at all, yet all other Windows applications print fine.

Users Effected:	Users with the Epson Stylus COLOR 1160 printer using the driver that came with the printer.

To Fix:	The problem can be fixed by downloading and installing the latest Epson Stylus Color 1160 driver available from Epson's web site: http://www.epson.com/cgi-bin/Store/support/SupportIndex.jsp Install the new driver as per instructions from Epson. Be sure you are downloading the driver that is specific to your version of Windows.

Comment:	If you are currently running Windows ME (Millennium Edition), you will require the driver for Windows 95/98

If the problem persists, please contact SoftPlan Technical Support at (519) 886-9750, fax:(519) 886-6955 or e-mail: support@softplantech.com.

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