## SoftPlan Technical Bulletin Last Updated: February 28, 1999.

| Problem:        | Plotting to an Oce™ 9800 series plotter ignores the SoftPlan pen settings.   |
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| Users Effected: | Users plotting to an Oce™ 9800 model plotter   |
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| To Fix:         | You must install the Windows Printing Solutions version 2.2 from<br>Oce <sup>™</sup> on your machine. It is available for download at<br>http://www.oceusa.com/main/product_group.jsp<br>If you have any difficulties downloading or installing this application<br>please contact (or have your plotting service) contact Oce <sup>™</sup> technical<br>support directly.<br>Install the printer driver as per the instructions from Oce <sup>™</sup> , then:<br>1. Select Start from the taskbar.<br>2. Select Settings.<br>3. Select Printers.<br>4. Select Oce <sup>™</sup> 9800.<br>5. From the menu select Printer.<br>6. Select Properties.<br>7. Select the 32-bit SuperDriver Setup tab.<br>8. Select the Options tab.<br>9. Uncheck Enable HP-GL/2.<br>10. Select OK.<br>11. Select OK.<br>11. Select the Details tab.<br>12. Select Spool Settings.<br>13. Set the Spool data format to SMF.<br>14. Select OK.<br>Once the driver is installed and the plotter is setup correctly set your<br>pen assignments and thickness within SoftPlan. See the SoftPlan<br>manuals if you require assistance. |
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| Comment:        | This solution may also work for the Oce™ 9400, 9500, and 9700 model plotters as they use the same printer driver.  |

If the problem persists, please contact SoftPlan Technical Support at: fax:(519) 886-6955 or e-mail: support@softplantech.com.

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