SoftPlan Technical Bulletin
Last Updated: June 4, 2008.

Problem:	When printing from SoftPlan, selecting the 'Position Print Window' button from the 'Print Drawing' dialog does nothing.

Users Effected:	Users of SoftPlan Version 12 or earlier with Windows® XP Home or XP Professional operating systems that have installed Windows® Service Pack 3.

To Fix:	SoftPlan Versions 12 and earlier are incompatible with Windows® Service Pack 3.

Comment:	It is possible that this problem may reoccur with future Windows® Service Packs. SoftPlan Systems will continue to list those Service Packs when additional updates are discovered to cause similar problems. It is strongly recommended that users wishing to avoid future printing problems update to Version 14.

If the problem persists, please contact SoftPlan Technical Support at (519) 886-9750, fax:(519) 886-6955 or e-mail: support@softplantech.com.

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